

## Service Contract

## 120444343

Customer PO: PO-155520	Intermec Technologies (S) Pte Ltd. 17 Changi Business Park Central 1 Honeywell Building Singapore 486073 SG
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<b>Bill To</b> 815447	<b>Sold To</b> 815447
VSTECs Pericomp Sdn. Bhd. LOT 3 JALAN TEKNOLOGI 3/5 Petaling Jaya 10 47810 MY	VSTECs Pericomp Sdn. Bhd. LOT 3 JALAN TEKNOLOGI 3/5 Petaling Jaya 10 47810 MY

<b>Order Information</b>	<b>Ship To</b> 429456
Additional Partner/VAR Honeywell Contact servicepo.apac.hsm@honeywell.com Payment Terms Payment due 45 days upon billing date	ALC-TECH (M) SDN BHD ATTN : MR 30-1 JALAN 6/62A BANDAR MENJALARA KUALA LUMPUR 14 52200 MY

ITEM NO.	PART NUMBER	DESCRIPTION	QUANTITY	UNIT OF MEASURE
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10	SVCCT40-SG3N	CT40, EDGE, GOLD, 5 DAY, 3YR, NEW	5	AU
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**Contract Period (DD.MM.YYYY):** 01.02.2022-31.01.2025

**Service level Agreement/Objective**

**Freight:** Ground Freight - Honeywell Account

**Coverage:** Comprehensive - no rebuild/replace

**Repair TAT:** 5 Day

**End User:**

ALC-TECH (M) SDN BHD ATTN : MR  
30-1 JALAN 6/62A BANDAR MENJALARA  
52200 KUALA LUMPUR 14 MY

**For service requests, please visit:**

<https://hsm.secure.force.com/thetechsupportall/LoginRMA>  
Note: Full details about creating an RMA are included on these websites

**To request a Service Repair you will need the following details:**

- Product Part Number (generally located in battery well or on the underside of the unit)
- Serial Number
- Fault Description
- Return to Address
- Contact Name
- Telephone number

Additional Comments

**Line 10 details**

Serial No: 21166B4C8B	Material No: CT40P-L0N-27R11AE
Serial No: 21166B4CE2	Material No: CT40P-L0N-27R11AE
Serial No: 21166B4CE6	Material No: CT40P-L0N-27R11AE
Serial No: 20290B4846	Material No: CT40P-L0N-27R11AE
Serial No: 20290B4867	Material No: CT40P-L0N-27R11AE