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Honeywell Announces Software Update for ScanPal EDA50 and EDA50k Mobile Computers

Honeywell announces the availability of a software update for ScanPal™ EDA50 and EDA50K mobile computers currently configured with Android™ 4.4 KitKat.

The update resolves various functional issues and includes an enhancement that will extend the useful service life of the battery by optimizing the charging process for some applications and configurations.

Effective immediately, all SKUs configured with Android 4.4 KitKat will begin shipping with the new software version. The new version will also be available in the Software Downloads website to allow existing users to upgrade units already deployed.

Devices returned for repair will be upgraded to the new software.

To maximize battery service lifetime, Honeywell recommends that customers upgrade to the new version, which can be found at: <http://support.honeywellaidc.com>.



SOFTWARE VERSIONS AND AFFECTED PART NUMBERS

Below is a list of software version numbers by product. A list of affected part numbers is provided below.

Product Family	Operating System	Previous Versions	New Versions
ScanPal EDA50 BCC	Android K 4.4	201.01.00. 0001~0022	201.01.00.0023
ScanPal EDA50K BCC	Android K 4.4	202.01.00. 0001~0015	202.01.00.0016
ScanPal EDA50	Android K 4.4	203.01.00. 0001~0010	203.01.00.0011
ScanPal EDA50K	Android K 4.4	204.01.00. 0001~0010	204.01.00.0011
ScanPal EDA50-211-C111L	Android K 4.4	205.01.00. 0001~0008	205.01.00.0009

LIST OF AFFECTED PART NUMBERS

Click link to the Excel spreadsheet file to see the part numbers affected.



We intend for all affected SKUs to be included in this list. If you have questions regarding a specific SKU, please contact your Honeywell representative for clarification.

ABOUT THIS CHANGE

Changes in the new version include:

1. Various bug fixes

This update includes fixes to a number of minor bugs.

For More Information: www.honeywellaidc.com

2. Battery Charging Enhancement

This update includes an improvement to battery charging logic designed specifically for unusual use cases and configurations that result in the computer not going into the low-power Android “suspend” state during long periods of charging.

An example of this would be when the unit is docked overnight with an application running that keeps the screen on continuously.

The enhancement detects these conditions and puts the computer in a special mode that adjusts thresholds to avoid overcharging. When in this mode, the battery charge is maintained between 80% and 90%. This serves to extend the useful lifespan of the battery.

More typically, when docked or plugged-in for charging overnight, the unit will go into the low-power suspend state and the special mode is not invoked.

For additional product materials, including manuals, downloads, and sales resources, please visit the product webpage for the [EDA50](#) or [EDA50K](#).

REGIONS AFFECTED

- Asia Pacific (APAC)
- Europe
- Middle East, Turkey, Africa (META)
- Latin America (LATAM)
- North America and Canada (NA)

TIMELINE OF EVENTS

ACTIVITY	DATE
Download Available	July 18, 2018
New Version Begins Shipping in Computers	July 18, 2018

KEY DOCUMENT LINKS

- Software Download Site: <http://support.honeywellaidc.com>
Login required, then navigate to Downloads > Software Downloads

PROTECT YOUR INVESTMENT

With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

Ensure business continuity, workflow performance, and protection of your technology investments with Honeywell Repair Services — now available in over 70 countries with global pricing and global standards of quality.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

For More Information: www.honeywellaidc.com