

FLEET MANAGEMENT SOLUTION



Fleet Management Software

AGen Digitalization

Contents

Executive Summary.....	2
Customer Challenges & Pain Points	3
Solution Overview.....	4
Key Features & Functionalities	5
Real-Time Vehicle Parking Tracking	5
Fleet Analytics & Reporting.....	5
Maintenance Management.....	5
Driver Behavior Monitoring (Optional but powerful)	5
Mobile Application.....	5
System Architecture & Deployment	6
Benefits to the Customer	7
📄 1. Centralized Fleet Records	7
🔧 2. Maintenance Management.....	7
📄 3. Fuel Monitoring (Manual or Card-Based)	7
👤 4. Driver Accountability	7
📦 5. Job & Delivery Management.....	8
📊 6. Reporting & Insights.....	8
📱 7. Mobile App Enablement (Optional)	8
🔒 8. Compliance & Audit Readiness.....	8
⚙️ 9. Easy to Start & Scale Later.....	8
Implementation Plan	9
Support & Maintenance	10
Ongoing Technical Support.....	10
System Monitoring & Updates.....	10
Feature Enhancements & Version Upgrades	10
Service Level Agreement (SLA) Options	10
Conclusion.....	11

Executive Summary

This proposal outlines a comprehensive AGen Fleet Management Software Solution designed to enhance vehicle visibility, optimize operational efficiency, reduce costs, and improve compliance across your organization's fleet.

AGen solution provides parking tracking, actionable analytics, preventive maintenance management, and driver behavior monitoring through a centralized digital platform. The objective is to give management full control and insight into fleet operations while minimizing downtime, fuel wastage, and administrative burden.



Customer Challenges & Pain Points

Limited real-time visibility of vehicle parking locations

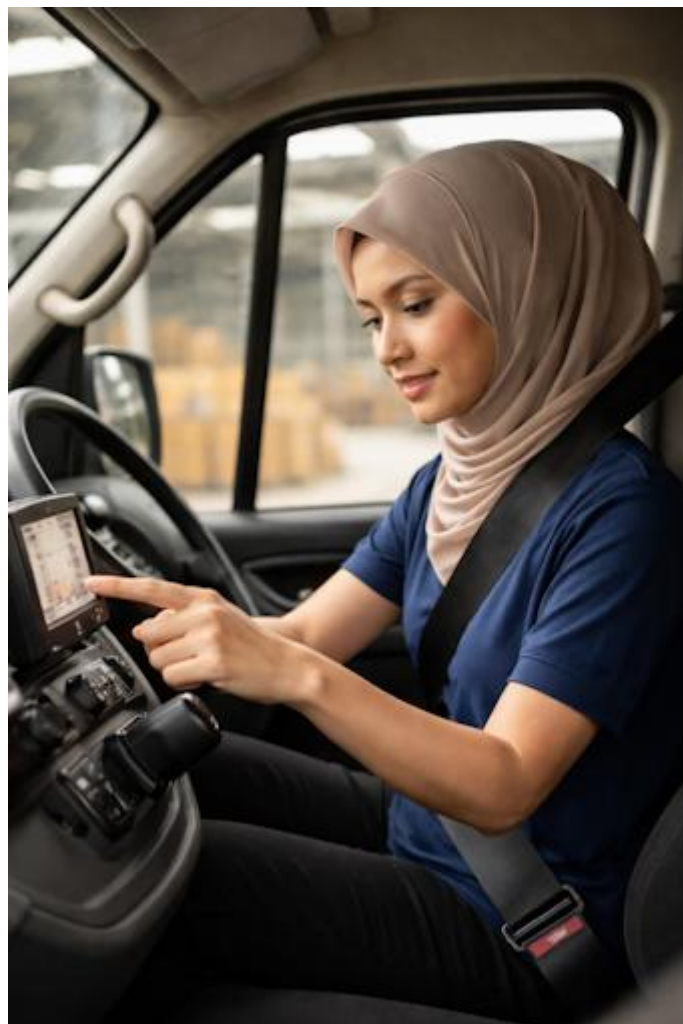
High fuel and maintenance costs

Reactive rather than preventive vehicle maintenance

Manual record-keeping and reporting

Difficulty in monitoring driver's behavior and compliance

Inefficient vehicle planning and utilization



Solution Overview

We propose a cloud-based Fleet Management Software that integrates vehicle parking tracking, fleet analytics, and operations management into a single platform. The solution supports web and mobile access, enabling both operational teams and management to monitor fleet performance anytime, anywhere.

Core components:

Centralized fleet dashboard

Parking based vehicle tracking

Automated reporting and alerts

Integration-ready architecture (API support)



Key Features & Functionalities

Real-Time Vehicle Parking Tracking

Historical parking playback

Fleet Analytics & Reporting

Mileage, fuel consumption, and utilization reports

Maintenance Management

Preventive maintenance scheduling

Automated service reminders

Breakdown and repair history tracking

Driver Behavior Monitoring (Optional but powerful)

Summon Speeding recording

Mobile Application

Driver check-in / trip status updates

System Architecture & Deployment

Cloud-hosted (Local hosting)

Secure user authentication and role-based access

Scalable to support fleet growth



Benefits to the Customer

1. Centralized Fleet Records

Track vehicle info (road tax, insurance, ownership)

Maintain driver profiles and assignments

Keep all documents in one system

👉 Result: Better organization, zero paperwork chaos

2. Maintenance Management

Schedule servicing, inspections, tire changes

Get reminders before breakdown happens

👉 Result: Reduce downtime and repair cost

3. Fuel Monitoring (Manual or Card-Based)

Record fuel usage per vehicle

Detect abnormal fuel consumption or possible leakage/fraud

👉 Result: Control fuel expenses

4. Driver Accountability

Assign trips to drivers

Log trip start/end, mileage, and purpose

Monitor driver performance manually

👉 Result: Improved discipline and responsibility

5. Job & Delivery Management

Create delivery jobs and assign to drivers

Track job status (pending, in progress, completed)

Capture proof of delivery (signature/photo via mobile)

👉 Result: Better delivery tracking even without live location

6. Reporting & Insights

Vehicle usage reports

Cost per vehicle

Maintenance history

Driver performance

👉 Result: Data-driven decisions without expensive tracking

7. Mobile App Enablement (Optional)

Drivers can update status via mobile phone

Upload delivery proof, mileage, fuel data

👉 Result: “Human-powered tracking” instead of GPS

8. Compliance & Audit Readiness

Keep records for audits (maintenance, usage, driver logs)

Ensure vehicles meet regulatory requirements

👉 Result: Less risk, easier compliance

9. Easy to Start & Scale Later

Start without GPS (low barrier)

Add GPS later when budget allows

👉 Result: Flexible digital transformation

Implementation Plan

Requirement Confirmation & System Configuration (2 Weeks)

Hardware Installation (1 week)

System Setup & Data Migration (1 Week)

User Training & Go-Live (2 Weeks)

Post-Implementation Support (Long Term)



Support & Maintenance

To ensure system stability, performance, and continuous improvement, ACare offers comprehensive Support & Maintenance services covering both operational and enhancement needs.

Ongoing Technical Support

Dedicated technical support via email, Whatsapp and phone

Assistance with system usage issues, configuration, and troubleshooting

Incident handling and escalation based on agreed priority levels

Staff resign and new staff join training.

System Monitoring & Updates

Proactive health system monitoring to ensure optimal performance

Application patches, security updates, and bug fixes

Preventive maintenance to minimize downtime and operational risks

Feature Enhancements & Version Upgrades

Continuous improvement through feature enhancements aligned with business needs

Planned version upgrades to introduce new capabilities and performance improvements

Compatibility updates to support new devices, OS versions, or integrations

Service Level Agreement (SLA) Options

Flexible SLA packages offered by ACare, tailored to operational criticality

Clearly defined response and resolution times

Optional extended support hours and priority support levels

Conclusion

AGen Fleet Management Software Solution is designed to deliver measurable operational improvements while remaining flexible and scalable. We look forward to partnering with your organization to modernize your fleet operations and achieve long-term efficiency gains.

