

# End Of Sale Product Marketing Bulletin – PMBAIT0020A

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Business Segment:  EMC  DCS  SPG  Other

Contact: Vincent Ng  
 Telephone & E-Mail:  
 +65-6510-2224  
 LNg2@zebra.com

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<b>Description:</b>	GK420d, GK420t, GX420d, GX420t, GX430t: End of Sale (EOS) Announcement of Selected Models with little or no recent sales
<b>Reason for Change:</b>	PMBAIT0020A: End of Sale of Selected Models GK420d, GK420t, GX420d, GX420t, GX430t desktop printers

## 1. Transition Overview

With the introduction of the ZD420 and ZD620 printers, Zebra is announcing that we will no longer promote or market selected part numbers of the GK420, GX420 and GX430 desktop printers. Zebra is NOT announcing the End of Sale of ALL GK420, GX420 and GX430 printer part numbers or custom printer models. The SKUs included in this EOS announcement are mostly low volume products. Please see below for the specific part numbers impacted by this announcement.

The GT800, ZD500 and ZD500R desktop printers are not impacted by this announcement.

## 2. Product Transition Timeline and Mapping Table

[List all affected sellable part number(s) (perform where-used when necessary). Identify direct replacement part number(s) or suggested product family replacement. If there is no replacement, please indicate “none”]

Product Transition Timeline*	Date
Last Book Date	December 21, 2018
Last Ship Date	February 28, 2019
End of Service Date	February 28, 2022
Availability of ZD420 and ZD620	Currently available

\* Note: Any changes to above timeline will be communicated via a revised Distributor Notice (DN) and/or Product Marketing Bulletin (PMB).

Discontinued Part Number	Replacement* Part Number	Replacement Part Description
<b>GK420d</b>		
GK42-202211-000	ZD42042-D0PE00EZ	DT Printer ZD420, 4" 203dpi APAC Cord Bundle USB, USB Host, BTLE, Modular Connectivity Slot, Ethernet, EZPL
GK42-202221-000	ZD42042-D0PE00EZ	DT Printer ZD420, 4" 203dpi APAC Cord Bundle USB, USB Host, BTLE, Modular Connectivity Slot, Ethernet, EZPL
GK42-2022P1-000	ZD42042-D0PE00EZ	DT Printer ZD420, 4" 203dpi APAC Cord Bundle USB, USB Host, BTLE, Modular Connectivity Slot, Ethernet, EZPL
GK42-202521-000	ZD42042-D0P000EZ	DT Printer ZD420, 4" 203dpi APAC Cord Bundle USB, USB Host, Modular Connectivity Slot, EZPL
GK42-202571-000	ZD42042-D09000EZ	DT Printer ZD420, 4" 203dpi Chinese Cord USB, USB Host, Modular Connectivity Slot, EZPL
GK42-2025P1-000	ZD42042-D0P000EZ	DT Printer ZD420, 4" 203dpi APAC Cord Bundle USB, USB Host, Modular Connectivity Slot, EZPL
<b>GK420t</b>		
GK42-102211-000	ZD42042-T0PE00EZ	TT Printer ZD420; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Modular Connectivity Slot - Ethernet
GK42-102221-000	ZD42042-T0PE00EZ	TT Printer ZD420; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Modular Connectivity Slot - Ethernet
GK42-102271-000	ZD42042-T09E00EZ	TT Printer ZD420; Standard EZPL, 203 dpi, Chinese Cord, USB, USB Host, BTLE, Modular Connectivity Slot - Ethernet
GK42-1022P1-000	ZD42042-T0PE00EZ	TT Printer ZD420; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Modular Connectivity Slot - Ethernet
GK42-102521-000	ZD42042-T0P000EZ	TT Printer ZD420; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Modular Connectivity Slot
GK42-102571-000	ZD42042-T09000EZ	TT Printer ZD420; Standard EZPL, 203 dpi, Chinese Cord, Swiss and SimSun font, USB, USB Host, Modular Connectivity Slot
GK42-1025P1-000	ZD42042-T0P000EZ	TT Printer ZD420; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Modular Connectivity Slot
<b>GX420d</b>		
GX42-2024P0-150	ZD62142-D0PF00EZ	DT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet
GX42-2024P1-150	ZD62142-D1PF00EZ	DT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle (EU, UK, AUS, JP), USB, USB Host, BTLE, Serial, Ethernet, Dispenser (Peeler)
GX42-202570-150	ZD62142-D09F00EZ	DT Printer ZD620, LCD; Standard EZPL, 203 dpi, Chinese Cord, USB, USB Host, BTLE, Serial, Ethernet
GX42-202590-050	ZD62142-D0PF00EZ	DT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet
GX42-2025P0-150	ZD62142-D0PF00EZ	DT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet

GX42-2025P2-150	ZD62142-D2PF00EZ	DT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet, Cutter
GX42-202720-000	ZD62142-D0PL02EZ	DT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX42-2027P0-000	ZD62142-D0PL02EZ	DT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX42-2027P0-150	ZD62142-D0PL02EZ	DT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX42-2028P0-000	ZD62142-D0PL02EZ	DT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX42-2024P2-150	ZD62142-D2PF00EZ	DT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet, Cutter
<b>GX420t</b>		
GX42-102420-150	ZD62142-T0PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet
GX42-102470-050	ZD62142-T09F00EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, Chinese Cord, USB, USB Host, BTLE, Serial, Ethernet
GX42-1024P0-150	ZD62142-T0PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet
GX42-1024P1-150	ZD62142-T1PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet, Dispenser (Peeler)
GX42-1024P2-150	ZD62142-T2PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet, Cutter
GX42-102520-150	ZD62142-T0PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet
GX42-1025G0-150	ZD62142-T0GF00EZ	TT Printer ZD620, LCD; Standard EZPL 203 dpi, India Cord, USB, USB Host, BTLE, Serial, Ethernet
GX42-1025P0-150	ZD62142-T0PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet
GX42-1025P1-150	ZD62142-T1PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet, Dispenser (Peeler)
GX42-1025P2-150	ZD62142-T2PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet, Cutter
GX42-102720-000	ZD62142-T0PL02EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX42-102770-000	ZD62142-T09L02EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, Chinese Cord, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX42-102770-150	ZD62142-T09L02EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, Chinese Cord, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX42-1027P0-000	ZD62142-T0PL02EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX42-1027P0-150	ZD62142-T0PL02EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW

GX42-1027P1-000	ZD62142-T1PL02EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW, Dispenser (Peeler)
GX42-1027P2-000	ZD62142-T2PL02EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW, Cutter
GX42-1028P0-000	ZD62142-T0PL02EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX42-1028P2-000	ZD62142-T2PL02EZ	TT Printer ZD620, LCD; Standard EZPL, 203 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW, Cutter
<b>GX430t</b>		
GX43-102420-150	ZD62143-T0PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet
GX43-102470-150	ZD62143-T09F00EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, Chinese Cord, Swiss and SimSun font, USB, USB Host, BTLE, Serial, Ethernet
GX43-1024P0-150	ZD62143-T0PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet
GX43-1024P1-150	ZD62143-T1PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet, Dispenser (Peeler)
GX43-1024P2-150	ZD62143-T2PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet, Cutter
GX43-102522-150	ZD62143-T2PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet, Cutter
GX43-1025P0-150	ZD62143-T0PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet
GX43-1025P1-150	ZD62143-T1PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet, Dispenser (Peeler)
GX43-1025P2-150	ZD62143-T2PF00EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, APAC Cord bundle, USB, USB Host, BTLE, Serial, Ethernet, Cutter
GX43-102720-000	ZD62143-T0PL02EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX43-102740-000	ZD62143-T0PL02EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX43-102770-000	ZD62143-T09L02EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, Chinese Cord, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX43-1027P0-000	ZD62143-T0PL02EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX43-102820-000	ZD62143-T0PL02EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, APAC Cord bundle, USB, USB Host, Serial, Ethernet, 802.11, BT ROW
GX43-102571-150	ZD62143-T19F00EZ	TT Printer ZD620, LCD; Standard EZPL, 300 dpi, Chinese Cord, USB, USB Host, BTLE, Serial, Ethernet, Dispenser (Peeler)

### 3. Accessories and Peripherals: Transition Timeline and Mapping Table

This announcement does not include the discontinuation of any accessories.

#### 4a. Service and Support: Hardware End of Service Life Policy

Zebra Technologies Corporation (“Zebra”) will provide service and support for products manufactured by Zebra for a period of three (3) years commencing on the last day of the product’s final shipment.

Zebra will make reasonable, commercial attempts to continue to repair products beyond the three-year period at Zebra’s option:

- To meet contract commitments
- Where a significant commercial requirement is identified
- Where Zebra judges that there is sufficient commercial reason to warrant continuance of repair and support

Should technology used in the product become discontinued, obsolete, or no longer available in the public domain, making parts or assemblies no longer available for these reasons, Zebra at its discretion will evaluate the impact and if significant, consider the feasibility and economics of a design change to enable continued repair.

The End of Service Life period may be changed at Zebra’s sole discretion.

Customers wishing to purchase a Zebra Support Contract can do so through the normal channels they currently follow to purchase Zebra products and services.

For more information:

- **Zebra employees:** Visit [Zebra Services home page](#)
- **Partners:** Visit the Products, Services & Supplies tab of [Partner Gateway](#)

#### 4b. Service and Support: Software End of Service Life Policy

For software applications that have been announced End of Sale (EOS), conclusion of support for these products follows a defined timeline beginning from the product End of Sale announcement (the “EOS Announcement”). For customers with products covered by a Zebra services agreement (the “Support Contract”) at the time of the EOS Announcement, the software maintenance portion of its Support Contract, as defined in the Service Description Document applicable to the product EOS (the “Software Maintenance”), will continue for up to twelve (12) months from the EOS Announcement date. Zebra reserves the right, at its sole discretion, to end such Software Maintenance earlier than this date should conditions warrant.

For customers with products covered by a Support Contract at the time of the EOS Announcement, Technical Support, defined as telephone and e-mail support through Zebra’s Customer Support Center, continues through the completion of the customer’s software Support Contract, regardless of the availability of Software Maintenance on the EOS software product.

Customers with products covered by a Support Contract that are not using the most current release of the applicable software product on the EOS Announcement date may update to the most current release after the EOS Announcement, subject to this Statement and the terms of the Service Description Document applicable to customer's Support Contract.

As of the software product EOS Announcement date, any existing multi-year Support Contracts for that product will no longer be available. New customers may purchase any existing multi-year contracts up to and including the EOS effective date. Any request for a multi-year software Support Contract for an existing customer must be approved by Zebra's Solutions Services and the applicable Product organization(s).

As of the EOS Announcement date, only annual Support Contracts and one-year renewal Support Contracts will be available without a special approval, as indicated above. Availability of Software Maintenance will be as described above. Technical Support, as described above, will continue up until the conclusion of the customer's Support Contract.

## 5. Frequently Asked Questions

### **Q: Why are only selected SKUs being discontinued?**

A: There are millions of Zebra desktop printers installed throughout the world. Zebra wants to provide this large and varied customer base sufficient time to evaluate and test the new ZD420 and ZD620 printers. The phased EOS approach minimizes disruption to customer processes and is intended to provide ample time to transition to the new printers.

### **Q. How were the EOS SKUs determined?**

A: The SKUs included in this EOS announcement are mostly low volume products, many with special features. The replacement ZD420 and ZD620 printers are more advanced and offer these special features, typically at a lower price, than the EOS printers.

### **Q: Should I continue to sell the GK Series, GT800, ZD500 and GX Series printers?**

A: Yes, if the capabilities of the existing printers meet the application requirements. The new ZD420 and ZD620 printers include Print DNA powered by Link-OS. Customers that don't require the Print DNA capabilities or any other advanced features that are only offered on the ZD420 or ZD620 can continue to purchase the existing printers.

### **Q: When will the rest of the GK Series, GX Series and GT800 printers be discontinued?**

A: A firm date has not yet been set. We anticipate the EOS announcement for the remaining GK Series, GX Series and GT800 will be issued in Q1 of 2019.

### **Q: What are the plans for the ZD500 and ZD500R?**

A: The ZD500 will be discontinued when the remaining GK Series and GX Series are discontinued. The ZD500R will not be discontinued when the GK Series ZD500 (non-RFID) and GX Series printers are discontinued. Zebra has no plans to discontinue the ZD500R and will continue to offer a UHF RFID desktop printer.



**End of Life Timeline Definitions:**

**Last Book Date:** Last date purchase orders will be accepted for product and/or bundles, kits or system packs containing the product.

**Last Ship Date:** Latest date for which a customer can request product delivery.

**End of Service Life Date:** Last date technical support and repair services are available.

**Warranty:** See Zebra Warranty at <https://www.zebra.com/us/en/support-downloads/warranty/product-warranty.html>

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