# PRN 16 - 01 • January 18, 2016

# Honeywell Announces Replacement Plan for Voyager 1250g, 14XXg and Xenon 190Xg Stands

This notice serves as formal announcement of a replacement plan for certain modular stands used with Honeywell Voyager and Xenon scanners. The modular stands being replaced include both rigid and flexible versions of various heights, both cup and cradle mounts, as well as weighted and non-weighted bases. These stands are being replaced as we transition to a new vendor. The stands from the new supplier will be form, fit, and functionally equivalent to the stands being replaced -- although there may be some slight color differences.

#### **Replacement Part Numbers**

SKU Retirement: The following Retired Part Numbers will no longer be available for resale in accordance with the Service Timeline (shown below).

This announcement attempts to identify all standard SKUs being replaced. It is possible that some custom SKUs may not be shown in the list below. Honeywell reserves the right to include omitted SKUs affected by this retirement, even if the SKU is not specifically listed in this notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific part number, please contact your Honeywell representative.

PRODUCT NAME	RETIRED PART NUMBER	REPLACEMENT PART NUMBER	DESCRIPTION
190Xg Stand	STND-22F00-001-4	STND-22F00-001-6	Stand: gray, 22cm (9") height, flexible rod, large oval weighted base, Xenon cup
190Xg Stand	STND-08R00-000-4	STND-08R00-000-6	Stand: gray, 8cm (3") height, rigid rod, large oval weighted base, Xenon Cradle
190Xg Stand	STND-08R03-000-4	STND-08R03-000-6	Stand: gray, 8cm (3") height, rigid rod, medium oval weighted base, Xenon cradle
190Xg Stand	STND-15R00-000-4	STND-15R00-000-6	Stand: gray, 15cm (6") height, rigid rod, large oval weighted base, Xenon cradle
190Xg Stand	STND-22F00-001-41	STND-22F00-001-61	Stand: gray, 22cm (9") height, flexible rod, large oval weighted base, Xenon Cup, no dome label
190Xg Stand	STND-22F00-001-42	STND-22F00-001-62	Stand: gray, 22cm (9") height, flexible rod, large oval weighted base, Xenon Cup, Intralot dome label
190Xg Stand	STND-22F00-001-43	STND-22F00-001-63	Stand: gray, 22cm (9") height, flexible rod, large oval weighted base, Xenon Cup, NCR dome label
190Xg Stand	STND-22F00-001-44	STND-22F00-001-64	Stand: gray, 22cm (9") height, flexible rod, large oval weighted base, Xenon Cup, Keyence dome label
190Xg Stand	STND-22F00-001-45	STND-22F00-001-65	Stand: gray, 22cm (9") height, flexible rod, large oval weighted base, Xenon Cup, Amazon dome label
190Xg Stand	STND-24F03-001-2	STND-24F03-001-6	Stand: black, 24cm (9.5") height, flexible rod, medium oval weighted base, Xenon cup
190Xg Stand	STND-24F03-001-4	STND-24F03-001-66	Stand: gray, 24cm (9.5") height, flexible rod, medium oval weighted base, Xenon cup
Voyager 1250g/14XXg Stand	STND-15F03-009-4	STND-15F03-009-6	Stand: gray, 15cm (6") height, medium oval weighted base, Voyager 1250g/1450g cup



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## **Impacted Scanning Kits**

Scanning Kits that previously included one of the aforementioned retired stands will be updated to the new replacement stand. This retirement notice attempts to identify all Scanning Kit part numbers impacted by the retirement of the current stands listed above. However it is possible that some custom Scanning Kit part numbers may not be included in this notice. Honeywell reserves the right to include omitted Scanning Kit SKUs affected by this retirement, even if the SKU is not specifically listed in this notice. Those omitted Scanning Kit SKUs are subject to the terms specified within this document. If unsure of a specific Scanning Kit SKU, please contact your Honeywell representative for clarification.

KIT SKU	CURRENT STAND	REPLACEMENT STAND
19gSR-2-1D-04556K	STND-22F00-001-4	STND-22F00-001-6
19gSR-2-2D-04556K	STND-22F00-001-4	STND-22F00-001-6
1900gSR-2-08635K	STND-22F00-001-4	STND-22F00-001-6
1900gSR-2-05496K	STND-08R00-000-4	STND-08R00-000-6
1900GSR-2-05117K	STND-15R00-000-4	STND-15R00-000-6
1900gSR-2USB-12516	STND-15R00-000-4	STND-15R00-000-6
1250g-1USB-1HD	STND-15F03-009-4	STND-15F03-009-6
1250gHD-1USB1LITE	STND-15F03-009-4	STND-15F03-009-6
1250gHD-2USB1LITE	STND-15F03-009-4	STND-15F03-009-6
1450g1D-2USB-1	STND-15F03-009-4	STND-15F03-009-6
1450g1D-2USB-1-Z	STND-15F03-009-4	STND-15F03-009-6
1450g2D-1USB-1	STND-15F03-009-4	STND-15F03-009-6
1450g2D-2USB-1	STND-15F03-009-4	STND-15F03-009-6
1450g2D-2USB-1-I	STND-15F03-009-4	STND-15F03-009-6

# **Regions Affected**

- 🛛 Asia Pacific
- ⊠ Europe
- Middle East, Turkey, Africa (META)
- ☑ Latin America (LATAM)
- ⊠ North America (NA)

#### **Timeline of Events**

Last Time Buy	Honeywell will not accept orders after this date	March 31, 2016
Last Time Ship	Honeywell will not ship product after this date	June 30, 2016
Stock Rotation Request	Honeywell will not accept requests for stock rotation after this date	February 1, 2016
Stock Rotation Return	Honeywell must receive all final stock rotated units by this date	April 29, 2016

# **Best Practices - Preparing for Service Retirement**

- **Plan** Proactively plan a technology refresh. The earlier you plan, the easier it is to protect your current assets, budget for the future and adopt new technology.
- **Protect** Purchase a service contract (when available) that will protect your mission critical assets and your bottom line by providing predictable repair costs, preventative maintenance and updates to software and firmware.
- Extend Extend your current contract (if possible) and manage your assets to the end of their useful life.

# **Service Section**

Due to the nature of the product, service contracts and non-warranty repairs are not offered on these stands. Products will be supported for the duration of the 90 day factory warranty Service Timeline

Announcement	Timeline	Date
Last Day One Contract	Honeywell will not accept Day1 Full Comprehensive Contracts after this date	Not Applicable
Last 5 Year Contract	Honeywell will not accept 5 year contract orders after this date	Not Applicable
Last Service Renewal	Honeywell will not accept service contract orders after this date	Not Applicable
Last Contract Service	Honeywell will not service product under contract after this date	Not Applicable
Last Software Update	Honeywell will not provide any additional update to its voice or software products after this date	Not Applicable
End of Hardware Service	Honeywell will not offer service product under contract, sell spare parts, or provide rentals or hardware maintenance after this date	September 30, 2016
End of Software and Technical Support	Honeywell will not offer technical support after this date.	Not Applicable

# **Service Commitment**

Honeywell will provide technical support, software updates and hardware maintenance to the best of its ability on discontinued hardware and software products throughout the life of existing warranties and service contracts. Ability to service and support units may be disrupted due to component obsolesce beyond Honeywell's control.

# For More Information...

Honeywell Sensing & Productivity Solutions is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication. This notice was written by Larry Ramsey-Macomber, Product Manager.

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