

SMART TALK

WE ARE
THE FUTURE 2021



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ENTERPRISE SALES MANAGER MALAYSIA

Honeywell

HONEYWELL SMART TALK OVERVIEW



THE CHALLENGE

How do you provide simple communication tools for mobile-equipped drivers across a mixed estate when most solutions only focus on knowledge workers?

How do you connect customers to employees in this new and challenging market?



IMMEDIATE SOLUTION

Unified Communications for the Frontline worker.

Secure messaging, VoIP, video call & PTT all in one application OR embedded in Partner & Customer applications

New customer-focused communication workflows.



LONG-TERM VALUE

Simplify complex integration quickly
Interoperability with over 20+ leading PBX providers

Delighted Customers
Give your **customers** the experience they deserve by enabling instant communication to the team

Flexible Deployments
Support iOS, Android & Windows as well as mobile & desktop devices

Total Visibility
Understand your voice deployments with robust reporting and data visibility

SMART TALK VALUE PROPOSITION

Honeywell Smart Talk is a unified communications application that focuses on the **frontline worker**.

It tackles the problem of **fragmented communications**, with **enterprise-grade security** for **voice calling, text and media messaging**, and **user presence** – all from one device.



Enterprise Compatibility

Any Device & Customer/Partner Integration

Enterprise Quality

Less dropped calls, better customer service, better worker experience

Enterprise Flexibility

Low-cost deployment & management

Enterprise Security

Less risk, more compliance

SMART TALK VERTICAL-FOCUSED PACKAGING

STANDARD

W&D & Retail

Cloud

PTT Channels

HON Devices

PROFESSIONAL

Healthcare

W&D, Retail, T&L

On Premise/Cloud

Messaging

User Presence PTT 1-1 and Channels
Enterprise VoIP PTT Over Cell

PBX Integrations

OS Agnostic

User Provisioning

HOW DOES SMART TALK DIFFERENTIATE?



QUALITY	SECURITY	FLEXIBILITY	COMPATIBILITY
<ul style="list-style-type: none">• Less dropped calls that reduce operative soft costs• Visibility to communications issues• Happier frontline workers	<ul style="list-style-type: none">• Less security vulnerability over messaging and voice• Manage compliance to corporate policy and enforce professional communication	<ul style="list-style-type: none">• Save on deployment and support costs• Happier frontline workers	<ul style="list-style-type: none">• Save on new hardware costs by implementing on mixed deployments• Enhanced knowledge worker/frontline worker collaboration with desktop implementation

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**THANK
YOU**

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