**Introduction**

With the increasing demand on tracking in wedding and ceremony industry in Malaysia, Autotrack team design for you our latest apparel tracking solution in order to help you to track every loan and return activity in your shop and your customer. Our customers can start the tracking solution by investing into barcode solution before they want to migrate to RFID solution. This easy to use tracking solution assist the shop owner to simplify the tracking activity for each new customer walk into their shop.

Most of the shop today still using manual way to record the loan and return items to their customers. Missing of item always happen during this process. We understand this difficulty and we improve our self with continuous improvement on our software solution. Small item with RFID embedded may or may not work for some expensive by small in size item. Autotrack team continuous to improve the loan and return process to make sure all the customer have a happy loan and return procedure.

**Feature**

Use interchangeable between barcode and RFID

User friendly web based application

Customised base on user requirement.

We offer not only software but we offer also the complete solution for your tracking

Server and client base application for easy usage.

Fast and time saving stock count process if all item it RFIDed.

**How to use Autotrack On Demand Apparel Tracking Software?**

Item tagging is always the first step in barcode/RFID tracking solution, our apparel master design in such a way once you created the new apparel to be added into your loan and return pool, the system will allow you to print out a barcode for this garment/shirt/pants you would like to track. The almost similar action happen if your decide to invest into RFID solution. We always advise customers to snap shoot the item picture based on the moment they bring in the item to loan and return pool. Now the apparel ready to be a loan to the customer.

### How to loan it to customer?

After you register your customer into Autotrack, now the loan process can begin, the collector just need to pick and enter the item into the loan note, with the assistance of camera technology, the loan process should be captured down the condition of the loan item. Customer acknowledgement is needed once the complete list of loan item printed from the printer. The return process will fully based on what the customer loaned and the proof of loan.

### How to accept the return from customer?

To track your apparel inventory easily with Autotrack On Demand Apparel Tracking, Design specially for apparel renting shop. The return process will added with auditing by the shop owner together with customer. Detail inspection and photo capture on return item is a procedure to be followed for the Autotrack user. Once the return process done, customer will request to sign the complete return form printed by Autotrack.

### What happened on lost of borrow item?

Autotrack write off module will assist in tracking on lost item which is always happen during the loan and return process. Item lost during this process will be written off and separate bill/invoice from customer existing invoicing process will take place.

### Can Autotrack handle multi branches loan and return?

Yes, Autotrack On Demand apparel tracking software ready with multi branches item transfer, the business owner allow to track their item between branch by transferring the apparel from branch to branch. For customer convenience, Autotrack also offer the loan and return from and to different branch.