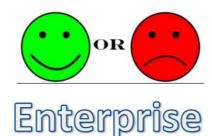
Autotrack Service Onsite System Acceptance Test (SAT)

Autotrack System Acceptance Test for Enterprise software is more about platforms, operating system, web browser, server, networking, antivirus reaction, firewall reaction and all other computer networks involved in the implementation of Autotrack Enterprise. A fully tested networking environment will be required for most of the corporate customers whereby their IT administrator will only allow the proper designed software to be installed into their networking environment. Software which



involves operation of data in and out activity is critical for corporate companies because it brings the company to the risk for their networking infrastructure. Server and multi user Autotrack Enterprise bring more risk for the organization to the external attack to their network infrastructure. Anyway, the lite setup for Autotrack Enterprise may note require this service where by customer just install their software at the independence computer work station and isolated from the corporate networking.

Feature

Working together with Autotrack team for infrastructure list test
Performance monitoring on server
Check list together with IT administrator
Onsite troubleshooting for any Infrastructure involve
Advice and discussion on the installation environment

What is inside the Autotrack Onsite System Acceptant

Test Most of the corporation will conduct their own in house system acceptance test with the assistance of Autotrack team. Autotrack team will assist the IT administrator and record down the individual response of the IT infrastructure and maximum load on the network possible environment within the projected date. Minimum test for SAT environment is with concurrent 10 user environments to the Autotrack server in order to make sure Autotrack server passes the existing software and hardware infrastructure for the customer. Onsite IT environment problem encounters will be feedback to Autotrack team for investigation and correction else record will be feedback to Autotrack



team and next version of development. IT infrastructure configuration setting will be done at the same time of SAT together with our Autotrack SAT www.alcaidc.com team to make sure Autotrack Enterprise is performing optimum at our customer corporate environment.